

DETAILS OF INSURANCE COMPANY & TPA w.r.t. GROUP MEDICAL INSURANCE POLICY FOR THE RETIRED EMPLOYEES OF WBSEDCL (2021-22)

Name of the Insurance Company: IFFCO TOKIO GENERAL INSURANCE CO.LTD.

Name of the TPA: MEDI ASSIST INSURANCE TPA PVT. LTD.

Office Address: MEDI ASSIST INSURANCE TPA PVT. LTD.
8th Floor, Thapar House,
25, Brabourne Road, (Near Tea Board)
Kolkata – 700001.

Contact details of TPA:

- 1) Helpline No: 8548810123
- 2) Level 1 : Sourav Prakash Basak
Mob : +91 85850 07583
E-mail : sourav.prakash@mediassist.in
- 3) Escalation: Sanjiv Chatterjee
Mob : +91 8584888246
E-mail : Sanjiv.chatterjee@mediassist.in

Help Desk : TPA Helpdesk will be functional at 6th Floor, C Block, Vidyut Bhavan on every Monday, Wednesday and Friday (except holidays) from 11 am to 3 pm for interactions with the beneficiaries of the policy and facilitation of submission of claim documents, settlement of queries, grievances etc.

Procedures for downloading e-card , list of “Preferred Network Hospitals” etc. shall be uploaded on www.wbsedcl.in (Retired Employee’s corner) shortly.

D. Ghosh
Manager (MBA)
Gr. Medical Insurance Cell